U. S. Railroad Retirement Board

Jacksonville, FL District Office U. S. Railroad Retirement Board 550 Water St., Suite 330 Jacksonville, FL 32202-5104

PHONE NUMBER: (904) 232-2546 FAX NUMBER: (904) 232-2874

ECURE MESSAGE: https://secure.rrb.gov/121.html OFFICE HOURS: 9:00 AM THRU 3:30 PM Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2006

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Regular monthly service will be provided in Savannah, GA at the following location. Contact the Railroad Retirement Board in Jacksonville for the exact date.

Savannah, GA

CSX Railroad Trainmaster's Office 1401 Staley Ave.

Persons in the Savannah area may reach the Jacksonville office free of charge by dialing (912) 652-4267.

REGULAR AS NEEDED SERVICE IS ALSO PROVIDED AS FOLLOWS:

Brunswick, GA		
CSX	Agent	's Office

1810 Coast Street

Garden City/Pooler, GA

Norfolk Southern Corp 1 Charlie Gay Dr. Garden City, GA

Ormond Beach, FL

Senior Citizen's Center 351 Andrews, St.

Dothan, AL

CSX Railroad 1005 N. Leona St.

Marianna, FL

Social Security Administration 2916 Madison St.

Panama City, FL

Social Security Administration 97 West Oak Ave.

Gainesville, FL

Chamber of Commerce 300 East University

Ocala, FL

Model RR's Museum 821 NE Sanchez

St. Mary's GA

St. Mary's Railroad 1000 Osborne St.

Tallahassee, FL

Senior Citizen's Center 1400 N. Monroe Street

Thomasville, GA

Post Office, Room 205 404 N. Broad Valdosta, GA

Post Office, Room M-104 401 N. Patterson

Waycross, GA

CSX Transportation A Tower, Rice Yard

COUNTIES SERVICED BY THIS OFFICE:

The Jacksonville, FL District Office services the following counties:

In Georgia:

Brantley Brooks Bryan Camden Charlton Chatham

Clinch Decatur Effingham Echols Glynn Grady Lanier Liberty Long Lowndes McIntosh Pierce

Seminole Thomas Ware Wayne

In Florida:

Alachua
Baker
Bay
Bradford
Calhoun
Clay
Columbia
Dixie
Duval

Flagler Franklin Gadsden Gilchrist Gulf Hamilton Holmes Jackson Jefferson Lafayette Leon Levy Liberty Madison Marion Nassau Putnam

St. Johns Suwannee Taylor Union Volusia Wakulla Washington

In Alabama:

Dale

Henry

Houston

Geneva

In South Carolina:

Beaufort

Jasper

These counties in Florida are <u>not</u> serviced by the Jacksonville District Office:

SERVICED BY:

New Orleans, LA District Office 501 Magazine St., Room 1045 New Orleans, LA 70130-3394 Telephone: (504) 589-2597

Escambia Okaloosa Santa Rosa Walton

SERVICED BY:

Tampa, FL District Office Timberlake Federal Building, Suite 300 500 E. Zack Street Tampa, FL 33602-3953

Telephone: (813)228-2695

Brevard Hendry Monroe Seminole **Broward** Hernando Okeechobee St.Lucie **Highlands** Charlotte **Orange** Sumter Hillsborough Osceola Citrus Collier **Indian River** Palm Beach Dade Lake Pasco **Pinnellas** Desota Lee Glades Manatee **Polk** Hardee Martin Sarasota

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1–800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.